

## Recommended Agency Questions for Families (not an all-inclusive list)

### **General Transition Agency Questions**

- What services does your agency provide?
- Do I need a referral for services?
- How do I start getting services from this agency?
- Is there a waiting list? If so, how long is the waiting period?
- What geographical area do you serve?
- Where will the services take place? (at the clinic, in my home, etc.)
- Do you provide support on the job with my child?
- Transportation might be a barrier for us. Who can assist us with this so my child can get to school or work?

### **Aging and Disability Resource Center (ADRC)**

**My ADRC Contact Name and Telephone:** \_\_\_\_\_

- Can you explain long term care benefits and options for my child?
- How is my child eligible for your program and at what age should we apply?
- Can you help me find options and supports available to my teen after high school?
- What higher education, employment and independent living options are available in my area?
- Can you explain Disability Benefits Counseling and what we can expect if we request this service?
- Can you explain Supported Decision Making and Guardianship options and how you assist with these services if needed?

### **Managed Care Organization (MCO) or Include Respect I Self-Direct (IRIS)**

**My MCO or IRIS Contact Name and Telephone:** \_\_\_\_\_

- What is the difference between managed care and IRIS?
- How is my care manager chosen and do we have a choice in who that person will be?
- How will the budget for services for my son or daughter be determined?
- What types of adult services are available to my son/daughter with the budget available?
- If my child is eligible for long-term care, what local agencies are available to support him/her and what services do they provide?
- What is the role of a care manager and how will they support my child?
- What types of services do you offer (higher education, employment and independent living) and who is responsible for the cost of these services?
- How will we choose agencies or individuals to provide the services we want?

### **Division of Vocational Rehabilitation (DVR)**

**My DVR Contact Name and Telephone:** \_\_\_\_\_

- What is DVR and how do I know if my child is eligible for DVR Services?
- How does DVR determine what is included in my child's Individualized Plan for Employment (IPE)?
- What is the difference between the IEP and IPE?
- What resources/services can DVR provide to my child?
- When should my child apply for services and what information do I need to provide?
- Do I (the parent) have to be at all of the meetings with their DVR counselor?

- Can DVR support my child to attend higher education while they are in high school and after high school?
- Where do the DVR meetings happen?
- How does DVR work with local schools to provide services to my child while they are still in school and in the summer months?
- What is the Workforce Innovation and Opportunity Act (WIOA)? How will that change plans for my child if they were planning on going to a pre-vocational workshop?
- Will DVR support my child to attend college or enroll in college a course while in high school?

### ***Independent Living Center (ILC's)***

***My ILC Contact Name and Telephone:*** \_\_\_\_\_

- What type of services do you offer in my area?
- How do you determine who is eligible for services?
- What types of services you can provide to my child and is there a cost for these services (such as peer support, independent living skills training, advocacy training, personal care, service coordination, assistive technology?)
- How can you help me with understanding or applying for my benefits?

### ***Higher Education/College***

***My Campus Contact Name and Telephone:*** \_\_\_\_\_

- How does my child qualify for disability services on campus and what services do you provide?
- What are the procedures for requesting disability related accommodations?
- Are there opportunities to take a college level course while my child is still in high school?
- What type of advocacy training/programs do you provide on campus to assist my child with living independently, talking to college professors, accessing assistive technology, managing classes, participating in extracurricular activities, etc...
- What is the best way Disability Service offices would like communicate with me and/or my son/daughter?
- What are the major differences from high school to postsecondary for my child that I need to understand?
- Where can I find information about financial aid/support to pay for college courses for my child?
- What should my child expect from college professors regarding accommodations?

### ***Health and /or Children and Youth with Special Health Care Needs (CYSHN)***

***My CYSHN Contact Name and Telephone:*** \_\_\_\_\_

- Can my child get health insurance if they have a pre-existing condition?
- Can my adult child stay on my health care plan and if so, for how long?
- What Patient Protections are there in Health Reform?
- Can someone help me coordinate health care services for my child?
- How do I best help prepare my child to take over their health care?
- Are there any resources available to help my child learn how to access his/her medical appointments, needs?
- Is there a separate transition plan for health care? Should health care be written into their IEP?

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